

ORCAS ISLAND PUBLIC LIBRARY

LONG-RANGE STRATEGIC DIRECTIONS, NOVEMBER 2012

Phil Heikkinen, Library Director

The Library's mission, goals, objectives, and actions are guided by its **CORE SERVICE VALUES**, as approved and updated by the Library Board: affirming equitable access, intellectual freedom, and lifelong learning.

CORE SERVICE VALUES

The Orcas Island Library District guides its actions according to the following core service values:

1. *Equity of access and services for all members of the community with respect to:*
 - a. *Hours of operation that meet library users' schedules*
 - b. *Free services whenever possible*
 - c. *Accessible facilities, collections, and technologies*
 - d. *Assistance from staff*
 - e. *Outreach to people with varying language and physical needs*
 - f. *Appropriate services to all demographic groups*
 - g. *Adequate space for all library users*

2. *Intellectual freedom relating to:*
 - a. *Free and open access to all forms of information and self-expression*
 - b. *Protection for the right to read and explore without interference and monitoring*
 - c. *Meeting the need for an informed electorate*
 - d. *Diversity of representation in library collections and services*

3. *Learning support for:*
 - a. *The development of young readers*
 - b. *All community members seeking to strengthen their skills in reading and information seeking*
 - c. *Lifelong learning in all fields of exploration*

Approved July 14, 2008

Reviewed November 13, 2012

LIBRARY MISSION

The Orcas Island Public Library **supports all learners** on the island by maintaining strong collections, online resources, and services; serves as a **welcoming place** for reflection, exploration, discussion, and community networking; and **reaches out effectively** to all groups and individuals who will benefit from receiving services away from the Library.

LIBRARY GOALS AND OBJECTIVES

GOAL 1: All community members will be able to find and use the resources and services they need to achieve their learning goals.

OBJECTIVES: The Library will

1. Identify and offer educational services to all pre-school and school-age children, whether affiliated with a school or learning independently.
2. Enable adult learners to learn about and explore the classes and other training they need, whether in the Library, at other community providers, or online and through other means.
3. Maintain robust collections of books, other materials, and online resources to support self-directed learning.

GOAL 2: Residents and visitors will find what they need in order to learn about and engage with our community.

OBJECTIVES: The Library will

1. Offer inviting spaces and facilitation to connect people and ideas, both as individuals and in groups.
2. Establish itself as the central source for information about community programs and services.
3. Train staff members to be skilled and proactive in referring people to the resources they need.

GOAL 3: All community members will benefit from resources and services delivered outside of the Library building.

OBJECTIVES: The Library will

1. Identify and develop relationships with residents and groups who may not be familiar or comfortable with the Library.
2. Ensure that anyone unable to visit the Library building consistently will learn about and take advantage of alternate means of using the Library's resources.
3. Offer resources and services throughout the island, and by a variety of means.

Approved by the Board of the Orcas Island Library District on November 12, 2012.

Trustees: Alan Lichter [President], Thomas Fiscus, Rachel Newcombe, Margaret Payne, and Donna Riordan.

Needs Assessment Committee 2012: Amber Paulsen (who shared input via email), Erin O'Dell, Holly King, Ian Lister, Jill Sherman, Judy Turksel, Margie Harrison (Facilitator), Michael Armenia, Pete Moe, Philomena Robinson, Pierrette Guimond, Susanne Mietzner, and Tom Tillman.

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